

CANADA - ISRAEL INCLUSION MISSION

FEBRUARY 12 -20, 2019



Information Session - October 24, 2018

Question and Answers

- Q. Are any of the tour sites residential or treatment services?**
A. There will be options to coordinate tours in Jerusalem to see programs/services of interests.
- Q. Are hotels equipped with lower beds, transfer boards and extra grab bars?**
A. There are four (4) accessible units. We will double check if they are equipped with lower beds, transfer boards and extra grab bars.
- Q. What's the voltage - for charging electronic wheelchairs?**
A. The voltage is 220 and there are adapters that can be purchased.
- Q. If we would like to travel a day earlier or leave a day later, do we book through the travel agent?**
A. Flights arrangements are made independently or through our recommended agent Ety Orenstein at Peerless Travel – Tel: 905-886-5610, Email: etty@dantours.com

If you travel early by a day contact Janet Morais at Israel4All janet@israel4all.com who will ensure you are booked in the same hotel as the group. There will be an add-on fee payable to the agent directly. Bryan Keshen will arrive in Tel Aviv a day earlier and can meet others and assist if needed.



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Q. What is the distance from the airport to the hotel?

A. Approximately 30 mins.

Q. Will there be any night life available?

A. Yes. There will be a few opportunities, e.g. David Citadel Night, free evening and a music /drum circle. Participants are encouraged to go as a group if it is outside of tour hours.

Q. What measures will be in place to modify the program for those who tire easily?

A. The bus will accompany us at all times and is air conditioned. If it is not a transfer day people may opt out of a tour if they like or if they start on the tour and are not able to continue, they would let us know and we will make arrangements accordingly.

Q. What time is breakfast?

A. Breakfast is generally available from 6:00 am. Mornings will be a lighter start and we will be leaving the hotel generally close to 9:00 am so as to give people more time to get organized and have breakfast.

Q. What is the weather like and what clothing should we pack?

A. The weather will be cool with light rain at times. It's similar to fall in Canada averaging between 12 to 24 degrees. It is cooler in Jerusalem, particular at nights. Temperature can go down to 6 degrees. It is best to dress in layers. Clothing should include a wind proof jacket. You may want to bring a light winter hat and thin gloves if you get cold easily.



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Q. What is the attire?

A. Attire is casual. No formal wear required. Jeans and khakis are ok. For religious sites, women will need to wear skirts and cover their shoulders, i.e. no tank tops or shorts, and men would wear long pants and cover torso. Shawls and scarves are ok. Wear comfortable footwear/running shoes.

Q. Is there an opportunity to see other sites such as pediatrics, children with more complexity, and adult day services for people who are not able to find employment?

A. Yes. There will be some free time in Jerusalem and or break out session. Please send us a list of places you would be interested in seeing and we will coordinate.

Q. Is it safe to go to Bethlehem?

A. Yes. If we have sufficient interest this can be arranged on the 8th day when we would do breakout visits. It's better to travel in groups.

Q. How many people are currently registered?

A. 20. We have capacity for 40 people – 4 of which are wheelchair

Q. Will there be another conference call prior to the trip?

A. Yes. We will coordinate a call 3 weeks before the trip.



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Q. Is a visa required?

A. No visa required. Passports must be valid for at least 6 months after arrival in Tel Aviv. Please double check your passports that expiration date is beyond 6 months.

Q. What currency should we bring?

A. Israeli currency is recommended. No reason to bring US\$. There are ATM machines available that take cards.

Q. Tips?

A. Tips are approximately \$200 CDN each and will be collected at the end. Transfers to and from hotels are included. Funds will be paid to the driver and tour guide. Tips at restaurants, ranges from 10-15%

Q. Are there any cultural taboos?

A. No

Q. Clarify start and end times?

A. Start each day at 9:00 am, and end at 5:00 pm with evening activities available. However, if anything comes up this could change.

Q. Will the tour guide announce and describe areas we will be seeing?

A. Yes. Tour guides are highly trained and study the geography and areas we will be touring.



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Q. Walking tours?

A. If interested, Bryan Keshen will lead a walking tour at 6:30 pm one of the free evenings.

Q. Use of cell phones?

A. Israeli chips for cell phones are available at the airport or can be pre-ordered online. Wireless is available throughout the areas we will be touring

R. How safe is Israel?

B. Very safe. All tour sites are thoroughly checked and our program is organized around group experiences which are very safe.

Additional Questions:

Q. What if I become sick between now and February and unable to travel is my deposit refundable?

A. Every effort will be made to return deposits after the deadlines. We highly recommend getting cancellation and health insurance to cover any losses incurred due to illness.

Q. I use a power wheelchair how will I be accommodated on the flight as well as others who have wheelchairs? It's a long flight how do we access the washroom on the flight?

A. We will be speaking to Air Canada next week to get guidance on their practices and resources.



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Other sites/programs of interest mentioned at the meeting

- Children with complex needs
- Programs for transitioning young adults
- Person-centred approach
- Use of Technology
- Bethlehem
- Masada
- Self-advocacy groups
- Residential
- Tsad Kadima

